

Commission on Sustainability

February 17, 2021

4:00pm--6:00pm

WebEx [link](#)

AGENDA

- Welcome and Approve Minutes
- Updates: Commission and Office of Sustainability
- Floodplain map and code update
- Resilience
 - Framing and Introduction
 - Community Voices: Stories of Resilience
 - Tools for Resiliency
 - Discussion: Resiliency and Emergency Response
- Public comment

Recordings of past meetings are archived:

<https://livestream.com/accounts/17371294>

Next meetings:

March 11, 2021: Joint Session with Planning Commission

March 17, 2021: Tentative



TOOLS FOR RESILIENCY

Sustainability Commission Meeting
February 17, 2021



Local Resiliency Tools for Individuals



Baltimore City Snow Center
<https://snow.baltimorecity.gov/>

Storm Event Information

Snow Maps

Useful maps under winter storm conditions. Maps include Snow Zones, Emergency Routes and Snow Plow Pass Count maps...

Emergency Phases

A snow emergency has three phases. This page provides a description of what each phase means...

Important Phone Numbers

Phone contact information you may want to know or have handy during a snow emergency...

Housing reminds everyone to be shovel ready

An important element in providing safe passage of pedestrians during snow events is in the hands of Baltimore City residents themselves, namely, the r...

Code Blue Program

Information on the Baltimore City Code Blue program...

DPW Winter Weather Tips

DPW's tips for surviving the winter season....



Local Resiliency Tools for Individuals

Office of Emergency Management

<https://emergency.baltimorecity.gov/be-prepared>

Make a Plan

Make a plan to keep you and your family informed, prepared and safe during an emergency or disaster.

Build a Kit

Build an emergency supply kit with the essentials that you and your family will need until assistance can arrive.

Kids Corner

Play games and watch videos while learning how to be prepared for emergencies and different types of weather.

Residents & Businesses

Learn about some additional resources that can help residents and businesses prepare for emergencies and disasters.

City Employees

A collection of resources to help City employees be prepared for occupational safety and health.



Local Resiliency Tools for Individuals

Baltimore City Health Department- Office of Preparedness and Response

<https://health.baltimorecity.gov/programs/emergency-preparedness-response>

- Information on subsidies for energy bills
- Code Blue and Code Red plans, resources, phone numbers

Code Blue Plan (Extreme Cold)

[https://health.baltimorecity.gov/sites/default/files/H-03%20\(Code%20Blue%20Plan\)%20-%202020-2021%20v1.0.pdf](https://health.baltimorecity.gov/sites/default/files/H-03%20(Code%20Blue%20Plan)%20-%202020-2021%20v1.0.pdf)

- Information on energy assistance
- Sheltering
- Homeless Services info
- Direct contact info for various services
- Heating repair services
- Communications protocols, etc.

Code Red Plan (Extreme Heat)

<https://health.baltimorecity.gov/emergency-preparedness-response/code-red>

- Cooling Center information
- Tips on staying cool
- Signs of heat-related illness
- Phone numbers and contact information, etc.

Senior Centers – open as cooling centers through Friday from 9:00 AM to 7:00 PM.

- Waxter Center for Senior Citizens
1000 Cathedral Street
(410) 396-1324
- Oliver Center Senior Center
1700 Gay Street
(410) 396-3861
- Hatton Senior Center
2825 Fait Avenue
(410) 396-9025
- John Booth Senior Center
2601 E. Baltimore St.
(410) 396-9202
- Harford Senior Center
4920 Harford Rd.
(410) 426-4009
- Sandtown Winchester Senior Center
1601 Baker St.
(410) 396-7725



Local Resiliency Tools for Individuals

311 Non-Emergency Call Center for City Services

<https://311.baltimorecity.gov/>

<https://balt311.baltimorecity.gov/citizen/servicetypes>

- Residents can request weather or health-related information
- Residents can report weather or health-related problems
- Residents can request weather or health-related services
 - i.e. Community Salt Boxes
- Residents may also call 3-1-1 to file non-emergency police reports or to report homeless persons in need of support

211 Information Call Center for Human Services

<https://211md.org/services>

- Takes calls after-hours and on weekends
- Will disseminate information in the event of natural disasters
- Shelter information
- Emergency food requests/services
- Local, regional, national resources

Maryland Access Point (MAP) of Baltimore City

<https://health.baltimorecity.gov/node/543>

410-396-CARE (2273)

- For seniors, adults with disabilities, their families, caregivers, and professionals M-F 8:30-4:30
- Senior check-in calls
- Counseling, screening and referrals for services and benefits
- Mailed brochures and booklets on a variety of topics
- Loans of durable medical equipment for people over age 60



National Tools for Individuals

Ready.Gov

<https://www.ready.gov/>

Do 1 Thing

<http://do1thing.com/>

 <p>Pandemic Know the facts about a pandemic. Public Health is everyone's responsibility. Learn How to Stay Safe</p>	 <p>Winter Weather Know what to do before, during and after snowstorms and extreme cold. Get Winter Weather Safety Tips</p>
 <p>Power Outages Have alternative charging methods for your phone in case of power outages. Get More Power Outage Tips</p>	 <p>Join the Youth Preparedness Council The Youth Preparedness Council (YPC) application period is open from January 18 through March 7. Learn More About YPC and Apply</p>
 <p>Attacks in Public Places Mass attacks are when assailants use weapons or even a car to cause mass casualties. Take steps to prepare and protect yourself and others. Prepare for Mass Attacks</p>	 <p>Build a Kit Make sure your emergency kit is stocked with the right items. Emergency Supply List</p>

Getting Started is Easy

Being prepared for disasters and emergencies can seem like a big job. Many people don't know where to start, so they never start at all. With Do 1 Thing you can take small steps that make a big difference in an emergency.

Do 1 Thing is a 12-month program that makes it easy for you to prepare yourself, your family, and your community for emergencies or disasters.

For Individuals

For Business



Questions & Comments?

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410-396-5917



Office of Emergency Management Community Preparedness

Sustainability Commission on Resilience

Wednesday, February 17th, 2021

Shelly Smith, Preparedness Section Chief
Crystal Bright, Deputy Preparedness Section Chief



Sustainability Commission on Resilience

OEM's Preparedness Role in Baltimore:

- Provides field response to all major incidents and emergencies around the City on a 24/7 basis.
- Offers logistical and tactical support to first responders during incidents which are complex, widespread and prolonged.
- Develop emergency plans for the City.
- Maintains preparedness among Baltimore's citizens, workers, visitors, and environment to ward off the impact of both natural and man-made emergencies.
- Manages the BMORE ALERT System.



Sustainability Commission on Resilience

What is BMORE ALERT?

- Notification system to send out various emergency, community, and other important alerts to Baltimore residents, businesses and visitors.
 - Alerts can be sent out City-wide or to targeted areas.
- Example Emergency Alerts:
 - Severe weather, extensive flooding, hazardous chemical release, infectious disease outbreaks, criminal activity, evacuations
- Register at: emergency.baltimorecity.gov/bmore-alert
- Member alerts come from: 866-419-5000 or 855-969-4636



Sustainability Commission on Resilience

What's coming soon to OEM's Preparedness Department?

Neighbors Helping Neighbors!



Sustainability Commission on Resilience

What is Neighbors Helping Neighbors?

- A new community resiliency training program for Baltimore City residents to replace the previous CERT program.
- NHN will be offered during multiple session each calendar year. Sessions are tentatively scheduled to last 5 weeks with each weekly course lasting 1.5-2 hours (course schedule is subject to change).
- NHN will be similar to programs featured in other Maryland jurisdictions including Baltimore County's *Neighbors Helping Neighbors Program* and Harford County's *Prepare Because You Care* program.
- Class materials will be fluid and can change based upon member input.



Sustainability Commission on Resilience

Tentative Course Topics:

- BMORE Alert
- Individual Preparedness
 - shelter-in-place kits, go kits, property and home owners/renters insurance, household smoke detectors and fire extinguishers
- Community preparedness and Resilience
- Crime Prevention and Awareness
- Neighborhood Safety
- First Aid/ CPR/ AED and Stop the Bleed



Sustainability Commission on Resilience

Goals of the Program

- Conduct first training session by fall 2021.
- Maintain an average class size of 22-28 participants.
- Explore extensions of the NHN training sessions to smaller Baltimore City Organizations, such as Resiliency Hubs through train the trainer possible opportunities.
- Increase neighborhood resilience and neighborhood camaraderie.
- Provide a space to encourage networking and engagement.
- Extend program into an ongoing network as opposed to a train and release program.



Flood Awareness and Preparedness

When a storm event is forecasted for your area it is important to:

- Check if storm drains are clear of debris
- Report compromised storm drains through the 311 Service
- Remember: **TURN AROUND, DON'T DROWN!!!**

If you experience flooding or drainage issues, reach out to the Office of Sustainability:

- Help you define the flood risk status of your property
- May be able to help you find a solution
- Help you connect with the Maryland Insurance Administration if you have questions about flood insurance

