Commission on Sustainability
February 17, 2021
4:00pm--6:00pm
WebEx link

AGENDA

• Welcome and Approve Minutes
• Updates: Commission and Office of Sustainability
• Floodplain map and code update
• Resilience
  o Framing and Introduction
  o Community Voices: Stories of Resilience
  o Tools for Resiliency
  o Discussion: Resiliency and Emergency Response
• Public comment

Recordings of past meetings are archived:
https://livestream.com/accounts/17371294

Next meetings:
March 11, 2021: Joint Session with Planning Commission
March 17, 2021: Tentative
Local Resiliency Tools for Individuals

Baltimore City Snow Center
https://snow.baltimorecity.gov/

Storm Event Information

**Snow Maps**
Useful maps under winter storm conditions. Maps include Snow Zones, Emergency Routes and Snow Plow Pass Count maps....

**Emergency Phases**
A snow emergency has three phases. This page provides a description of what each phase means....

**Important Phone Numbers**
Phone contact information you may want to know or have handy during a snow emergency....

**Housing reminds everyone to be shovel ready**
An important element in providing safe passage of pedestrians during snow events is in the hands of Baltimore City residents themselves, namely, the r....

**Code Blue Program**
Information on the Baltimore City Code Blue program....

**DPW Winter Weather Tips**
DPW's tips for surviving the winter season....
Local Resiliency Tools for Individuals

Make a Plan
Make a plan to keep you and your family informed, prepared and safe during an emergency or disaster.

Build a Kit
Build an emergency supply kit with the essentials that you and your family will need until assistance can arrive.

Kids Corner
Play games and watch videos while learning how to be prepared for emergencies and different types of weather.

Residents & Businesses
Learn about some additional resources that can help residents and businesses prepare for emergencies and disasters.

City Employees
A collection of resources to help City employees be prepared for occupational safety and health.

Office of Emergency Management
https://emergency.baltimorecity.gov/be-prepared
Local Resiliency Tools for Individuals

Baltimore City Health Department - Office of Preparedness and Response
https://health.baltimorecity.gov/programs/emergency-preparedness-response
- Information on subsidies for energy bills
- Code Blue and Code Red plans, resources, phone numbers

Code Blue Plan (Extreme Cold)
- Information on energy assistance
- Sheltering
- Homeless Services info
- Direct contact info for various services
- Heating repair services
- Communications protocols, etc.

Code Red Plan (Extreme Heat)
- Cooling Center information
- Tips on staying cool
- Signs of heat-related illness
- Phone numbers and contact information, etc.

Senior Centers – open as cooling centers through Friday from 9:00 AM to 7:00 PM.
- Waxter Center for Senior Citizens
  1000 Cathedral Street
  (410) 396-1324
- Oliver Center Senior Center
  1700 Gay Street
  (410) 396-3861
- Hatton Senior Center
  2825 Falt Avenue
  (410) 396-9025
- John Booth Senior Center
  2601 E. Baltimore St.
  (410) 396-9202
- Harford Senior Center
  4920 Harford Rd.
  (410) 426-4009
- Sandtown Winchester Senior Center
  1601 Baker St.
  (410) 396-7725
Local Resiliency Tools for Individuals

311 Non-Emergency Call Center for City Services
https://311.baltimorecity.gov/
https://balt311.baltimorecity.gov/citizen/servicetypes
• Residents can request weather or health-related information
• Residents can report weather or health-related problems
• Residents can request weather or health-related services
  • i.e. Community Salt Boxes
• Residents may also call 3-1-1 to file non-emergency police reports or to report homeless persons in need of support

211 Information Call Center for Human Services
https://211md.org/services
• Takes calls after-hours and on weekends
• Will disseminate information in the event of natural disasters
• Shelter information
• Emergency food requests/services
• Local, regional, national resources

Maryland Access Point (MAP) of Baltimore City
https://health.baltimorecity.gov/node/543
410-396-CARE (2273)
• For seniors, adults with disabilities, their families, caregivers, and professionals M-F 8:30-4:30
• Senior check-in calls
• Counseling, screening and referrals for services and benefits
• Mailed brochures and booklets on a variety of topics
• Loans of durable medical equipment for people over age 60
National Tools for Individuals

Ready.Gov  
https://www.ready.gov/

Do 1 Thing  
http://do1thing.com/

Getting Started is Easy

Being prepared for disasters and emergencies can seem like a big job. Many people don’t know where to start, so they never start at all. With Do 1 Thing you can take small steps that make a big difference in an emergency.

Do 1 Thing is a 12-month program that makes it easy for you to prepare yourself, your family, and your community for emergencies or disasters.
Questions & Comments?

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410-396-5917
Sustainability Commission on Resilience

OEM’s Preparedness Role in Baltimore:

- Provides field response to all major incidents and emergencies around the City on a 24/7 basis.
- Offers logistical and tactical support to first responders during incidents which are complex, widespread and prolonged.
- Develop emergency plans for the City.
- Maintains preparedness among Baltimore’s citizens, workers, visitors, and environment to ward off the impact of both natural and man-made emergencies.
- Manages the BMORE ALERT System.
Sustainability Commission on Resilience

What is BMORE ALERT?

• Notification system to send out various emergency, community, and other important alerts to Baltimore residents, businesses and visitors.
  • Alerts can be sent out City-wide or to targeted areas.

• Example Emergency Alerts:
  • Severe weather, extensive flooding, hazardous chemical release, infectious disease outbreaks, criminal activity, evacuations

• Register at: emergency.baltimorecity.gov/bmore-alert

• Member alerts come from: 866-419-5000 or 855-969-4636
Sustainability Commission on Resilience

What’s coming soon to OEM’s Preparedness Department?

Neighbors Helping Neighbors!
What is Neighbors Helping Neighbors?

- A new community resiliency training program for Baltimore City residents to replace the previous CERT program.

- NHN will be offered during multiple sessions each calendar year. Sessions are tentatively scheduled to last 5 weeks with each weekly course lasting 1.5-2 hours (course schedule is subject to change).

- NHN will be similar to programs featured in other Maryland jurisdictions including Baltimore County’s Neighbors Helping Neighbors Program and Harford County’s Prepare Because You Care program.

- Class materials will be fluid and can change based upon member input.
Sustainability Commission on Resilience

Tentative Course Topics:

• BMORE Alert
• Individual Preparedness
  • shelter-in-place kits, go kits, property and home owners/renters insurance, household smoke detectors and fire extinguishers
• Community preparedness and Resilience
• Crime Prevention and Awareness
• Neighborhood Safety
• First Aid/ CPR/ AED and Stop the Bleed
Sustainability Commission on Resilience

Goals of the Program

• Conduct first training session by fall 2021.
• Maintain an average class size of 22-28 participants.
• Explore extensions of the NHN training sessions to smaller Baltimore City Organizations, such as Resiliency Hubs through train the trainer possible opportunities.
• Increase neighborhood resilience and neighborhood camaraderie.
• Provide a space to encourage networking and engagement.
• Extend program into an ongoing network as opposed to a train and release program.
Flood Awareness and Preparedness

When a storm event is forecasted for your area it is important to:

- Check if storm drains are clear of debris
- Report compromised storm drains through the 311 Service
- Remember: TURN AROUND, DON’T DROWN!!

If you experience flooding or drainage issues, reach out to the Office of Sustainability:

- Help you define the flood risk status of your property
- May be able to help you find a solution
- Help you connect with the Maryland Insurance Administration if you have questions about flood insurance